

#328304107

The Cottage
80 Stanmore Hill
Stanmore
Middlesex HA7 3BU

15 January 2009

Dear Ms Forde,

Thank you for your letter dated the 6th January 2009. I find it strange that you consider my first letter titled "Request for licence review & objection to event notifications" unsuitable in its format to be considered a request for licence review and that you require me to edit my diary and submit a further letter !

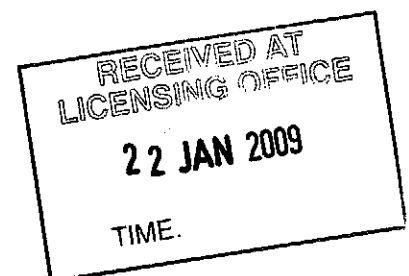
So, hopefully now this letter will meet your requirements as I have now edited my diary to exclude the dates as per the TENS. I do however , in principle disagree with the suggestion that the TENS do not apply because the normal license was not in force at the time - under this principle the licensee of the Abercorn Arms technically had no responsibility for the premises for 7 consecutive weekends ! Is this what the new licensing act intended ?

I further object to this point as in fact the TENS which were in Force were actually for the same licensee as to which the normal premises license was issued for – not someone different – so therefore surely this is evidence of their continued mis-management not some temporary different management of the establishment ?

I understand that the Act specifies this but again , I feel it is not within the spirit of what the Act intended.

For your ease of reference I have listed the dates of my evidence without the TENS incidents below :-

15/8/8 (delivery at 06:45)
22/8/8 (")
29/8/8 (")
5/9/8 (")
6/9/8 (noise from pub)
3/10/8 (delivery at 06:45)
4/10/8 (noise from pub)



10/10/8 (delivery at 06:45)
31/10/8 (noise from pub)
1/11/8 (noise from pub)
15/11/8 (noise from pub)
5/12/8 (noise from pub)
8/1/9 (noise from pub)

The basis of my objection and diary is clearly the public nuisance that this premises is causing (as well as the crime and disorder when the TENS were in force).

I also find it extraordinary that you would require me to submit the a record of other complaints (which I have already stated that I have made to EHO and Local Police) when surely this would be something that you would consider essential in your evidence gathering process after having received such a request as this. In fact Mr. Davis works for the same organisation and probably even in the same building as you ! I will contact Mr Davis and Sergeant Davis at the Metropolitan Police and ask them to provide you with copies of my contacts and such like.

I would like to point out that I have also addressed the issues that are raised in the attached form "Guidance for interested parties : Applying for a review". I have approached the licensee personally and via the telephone on numerous occasions – the most recently only yesterday when I made another personal visit to the pub. I have talked to the "relevant authorities" repeatedly and in fact it has taken at least three phone calls from the EHO and the Licensing Sergeant to the licensee to have had any effect on re-arranging something as simple as the delivery times to the pub.

This is clearly a matter that can be resolved with a number of actions but the licensee is unwilling to reach any compromise or suitable resolution.

I am a 67 year old who has been widowed for just a year now and have found this entire process to be apparently made as difficult and challenging as possible.

I look forward to hearing from you soon.



Mrs. G. M. SERRA

Friday 13 August

woken up at 6.45 AM by delivery of 12 eggs at A Arms
6.11.5 AM

Friday 22 August

woken up at 6.46 AM by delivery of 12 eggs etc at A Arms
9.11.5 AM

Friday 29 August

woken up at 6.45 AM by delivery of 12 eggs etc at A Arms
9.11.5 AM

Saturday 30 August went to the Abercorn Arms &
spoke to the manager about being woken up by the
dreadful noise at 6.45 AM. He apologised & said he
would change the time.

Friday 5 Sept

woken up yet again at 6.45 AM by another
delivery of keys at the Abercorn Arms.

Sat 6 Sept woken up at 1 AM by shouting
outside the pub & believe it was the manager
as I recognised the voice. I can hear every word
in my bedroom when people are shouting in the
car-park.

Friday 3rd Oct woken up at 6.45 AM
by delivery of beer keys at the Abercorn

FSM / /

SUNDAY
Woken up at 3 AM by rattle leaving the premises of the A. Arms + car door being slammed shut. At 2 AM woken by a noise that sounded like an animal in distress which was apparently coming from the kitchen of the A. Arms.

Friday 10 Oct

woken up at 6.30 AM by delivery of beer from Green King Brewery. I have phoned the head office to complain as the managers of the Abercorn have done nothing about it as they said they would.

Friday 31 Oct woken at 12.30 pm by

people shouting + laughing in the car park

Sat 1 Nov kept awake until 1 AM by loud music coming from the pub + people shouting in the car park.

Sat 15 At 10.30 - 11 pm there were about

25 people in the car park all laughing + shouting. This is a car park not a recreation space and all of

Friday 5th Dec. Woken up at 1.30 AM by people
leaving the Abercorn arms talking & laughing &
singing, I went downstairs at 1.45 AM & telephoned
the pubs & asked that they go & ask the people to leave
the premises quietly eventually it went quiet at
2 AM.